

## JOB DESCRIPTION – ANIMAL KEEPER

If the below sounds like the perfect role for you then please send a covering letter and CV to our Rides and Activities Manager, Peter at [pfroment@greenwoodfamilypark.co.uk](mailto:pfroment@greenwoodfamilypark.co.uk)

### PURPOSE OF THE JOB

As an Animal keeper, you will play a crucial role in ensuring the wellbeing and welfare of animals under your care. You will be responsible for providing daily care, maintaining a clean and safe environment, and monitoring the health and behaviour of animals.

### KEY ACCOUNTABILITIES

- Observe and report immediately any incidents, which may affect the health and safety of other team or guests of the attraction
- Ensure all operations conform to legal regulations with regard to health & safety and hygiene requirements.
- Take pride and accountability in the appearance of the attraction.
- As our animal expert, lead interactive and educational animal sessions with guests ensuring excellent guest service and engagement.
- Ensure guests follow safety guidelines around the animals such as handwashing.
- Monitor the animals' behaviours and health, reporting any concerns and liaising with a veterinarian where required.
- When advised by the veterinarian conduct basic veterinary tasks such as administering medication, quarantining animals and keeping accurate records.
- Organise regular care for the animals such as vaccinations, worming, shearing, nail trimming etc.
- Maintain the animal area in line with legal regulations and animal welfare standards, including but not limited to lifting feed and cleaning pens.
- Manage the feeding and cleaning schedule, ordering stock where required and communicating to the wider team any tasks that will need undertaking.
- Organise and conduct regular inspections of the animal area to ensure it is secure, maintained and clean.
- Participate in enrichment activities to stimulate animal behaviour and wellbeing.

- Comply with all relevant legislation and codes of practice in relation to animal welfare and wellbeing.
- Keep up to date with changes to the Industry Code of Practice and communicate as necessary.
- Monitor zoonoses information and comply with any requirements.
- Ensure our team is trained on our animals and animal welfare basics, where relevant organising training with professional bodies.
- Maintain animal keeping records and ensure we have any licenses required,
- Prepare documents for inspections (for example by KIWA or Environmental health)
- To help source animals and arrange for their transport and arrival at Greenwood.
- Conduct risk assessments for animal area from the perspective of team, guests and animal welfare.
- Deal with all guest feedback professionally.
- Attend all training sessions and team meetings as required.
- Work towards KPI's and personal development blueprint.
- Ensure that all policies and procedures are adhered to
- Identify any suggestions for improvement to enhance the guest experience within the attraction.

This job description is not exhaustive and other duties or tasks may be required as specified from time to time in accordance with the job role

#### ATTRACTION/OFFICE SPECIFIC REQUIREMENTS