



Be confident with our COVID Secure Commitment

The safety and wellbeing of our guests, staff and the communities in which our Park and Woodbarn operate, has always been of paramount importance to us. Whilst there are some new processes and procedures that may be unfamiliar, and some elements may take slightly longer than usual due to our COVID Secure protocols, but rest assured our usual high standards of friendliness and cleanliness will ensure you continue to enjoy the Great Outdoors with us.

Face Masks/Coverings

Following the latest Welsh Government guidelines, face coverings will be required for guests wishing to visit our gift shop and we also kindly request coverings to be worn when you are not sat at your allocated table in the cafe. These guidelines do not apply to children under 11 years old for soft play.

Contactless Payments

We request all guests to purchase items from the cafe and gift shop by card only.

Enhanced Cleaning

Wash and/ or sanitise hands at regular intervals.

Social Distancing

Keep a safe distance from others not in your group.

Check-in & Check-out

Register your visit when you arrive at GreenWood- either with the NHS app or by filling in our online waiver via the booking confirmation. This is now a legal requirement for all adults.

Woodbarn Play

Toddler play is for 0-3 years only, adults can accompany children under 3 in this specific area.

Main soft play area - maximum child height is 140cm.

Adults can assist under 3-year-olds if required however, all adults must maintain 2m social distancing from other adults and wear a mask at all times.

We reserve the right to prohibit adult entry into this area on health and safety grounds, for example, if there are too many adults entering the main play area at one time.

Booking Changes

Once bookings have been confirmed, please note they are non-refundable/ non-transferable.

