



Greenwood

Be confident with our COVID Secure Commitment

The safety and wellbeing of our guests, staff and the communities in which our Park and Glamping Site operate, has always been of paramount importance to us. Whilst there are some new processes and procedures that may be unfamiliar, and some elements may take slightly longer than usual due to our COVID Secure protocols, but rest assured our usual high standards of friendliness and cleanliness will ensure you continue to enjoy the Great Outdoors with us.

We've limited our visitor numbers. We continue to operate at less than half our park's capacity.

Hand sanitiser dispensers can be found at the entrance to the park, at the gift shop, in queueing systems for activities, the theatre and catering outlets.

Due to Covid restrictions, the **following indoor areas will remain closed:**

Little Forest Playbarn
Woodbarn Soft Play

While on the park, we ask all guests to **respect each other**, our employees and our guidelines on maintaining good hygiene, keeping a safe distance between others. We ask all guests to keep to the left when moving around the park.

All visitors will be required to **wear a face mask** whilst on our Green Dragon Rollercoaster. Under 3's are exempt from this.

Due to **additional cleaning & safety measures** in place, some activities will run slower than usual. If a queueing system becomes full, we will close the queue to ensure that social distancing can be adhered to. Please expect longer waiting times.

Due to covid measures in place to adhere to social distancing rules, we do not have a disabled access route to our **Green Dragon Roller Coaster.**

The Barefoot Trail activity will be open but we ask all visitors to keep their shoes on and enjoy the trail's surroundings.

Seating for **the Forest Theatre** has been spaced out for safety, meaning capacity may be limited, so we will be operating on a first come first serve basis.

Mask wearing in the gift shop. We're limiting numbers of visitors in the gift shop and ask everyone to wear a face covering unless medically exempt (including staff members).

We promise to change your dates or refund you if a national or regional travel ban in the area you're travelling to or from means you cannot visit, or if you are told to isolate - just let us know as soon as you can please!